

INTERLAKEN S.R.L direction for its activities development:

“Thermocouples design and development, production and marketing for gas-powered appliances”

States the following **Quality Policy**:

- To identify clients' needs and expectations, to constantly satisfy and improve our products and services.
- Comply with all the requirements applicable to our products.
- To encourage our compromise with quality and collaboration with the whole organization.
- To incorporate resources and technology to meet our clients' needs
- To provide customised services, adjusted to our customers' requirements
- To set up mutually beneficial relationships with suppliers and other involved actors
- To arrange the process for an effective and efficient objectives achievement.

This policy will be periodically reviewed to make sure the continuous adequacy to the purpose, and it will be available for our employees, our clients, our suppliers and other involved actors.

INTERLAKEN S.R.L direction is committed to set up the necessary resources for this quality policy to be understood, included and kept for the whole equipment.



Managing Director